

LEGAL ENTITY ARGAN OIL BY MAIN	COMMERCIAL BRAND Bröderna Mains	BUSINESS ID (Y-TUNNUS) FI31888081	JURISDICTION & DOMICILE Mariehamn, Åland Islands, Finland
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Account Deletion & Data Retention Statutory Policy

Statutory Policy pursuant to EU GDPR (Art. 17), Finnish Data Protection Act (1050/2018), and Finnish Accounting Act (Kirjanpitolaki 1336/1997).

1. Regulatory Purpose & Legal Mandate1.0

This statutory policy defines the operational mechanisms for permanent customer account deletion and cryptographic session revocation across Bröderna Mains production databases. It enforces your statutory Right to Erasure ("Right to be Forgotten") under Article 17 of the EU General Data Protection Regulation (GDPR 2016/679) while harmonizing mandatory fiscal record-keeping obligations under Finnish law.

2. Customer Deletion Gateways2.0

Customers may trigger permanent account erasure through two certified self-service gateways:

- Mobile Application Gateway:** Navigate to *Profile • Settings • Security & Account • Delete Account*. Requires re-entry of password credentials or two-factor biometric verification.
- Dedicated Web Portal Gateway:** Accessible 24/7 at <https://brodernamains.com/delete-account.html>. Utilizes secure 6-digit one-time password (OTP) email verification.
- Direct Legal Desk Request:** Submit an email request from your registered address to legal@brodernamains.com (processed within 48 hours).

3. Data Retention & Erasure Schedule Matrix3.0

Data Category	Specific Records	Retention Treatment	Statutory Justification
Auth & Profile	Password hash, email, phone number, saved delivery addresses	PERMANENT ERASURE	Expunged from active database tables within 48 hours pursuant to GDPR Art. 17.
Sales Invoices	Order receipt ID, line items, VAT breakdown, total amount, timestamp	6 TO 10 YEAR ARCHIVAL	Mandatory statutory retention pursuant to Chapter 2, Section 10 of the Finnish Accounting Act (1336/1997).
Payment Ledgers	Stripe charge IDs, transaction logs, wallet reload records	STATUTORY ARCHIVAL	Retained in encrypted, isolated accounting archive for tax audits and chargeback defense.
Wallet Balance	Unspent store credit, cashback reward balances	FORFEITURE / SETTLEMENT	Forfeited upon deletion unless customer formally requests balance settlement prior to deletion.

4. Lifecycle Deadlines & Backup Overwrites4.0

Access token revocation and session invalidation occur immediately upon confirmation. Active profile tables are expunged within **48 hours**. Encrypted secondary cloud backup snapshots rotate and overwrite deleted records automatically within **30 calendar days**.

FOR THE OPERATING ENTERPRISE ARGAN OIL BY MAIN / Bröderna Mains General Management • Business ID: FI31888081 • Mariehamn, Åland, Finland	 LEGAL & REGULATORY COMPLIANCE UNIT Regulatory Oversight & Audit Desk Formally Reviewed & Adopted for 2026 Production Infrastructure • Date: 16.09.2026
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