

LEGAL ENTITY ARGAN OIL BY MAIN	COMMERCIAL BRAND Bröderna Mains	BUSINESS ID (Y-TUNNUS) FI31888081	JURISDICTION & DOMICILE Mariehamn, Åland Islands, Finland
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Delivery Logistics & Standards Policy

Operational Standards Governing Home Delivery Zones, Fleet Protocols, and Contactless Drop-off in Mariehamn.

1. Service Territory & Geographic Reach1.0

Bröderna Mains provides prompt doorstep delivery throughout the Mariehamn sub-region, including Central Mariehamn, Storängen, Västernäs, Ytternäs, Klinten, Strandnäs, and nearby harbour districts. Delivery radius limits are programmed within our mobile app to ensure smash patties and fries reach customers piping hot.

2. Thermal Quality Assurance & Courier Bags2.0

Food integrity is our highest operational priority. All orders are sealed in grease-resistant, ventilated paper packaging and transported in professional thermal-insulated commercial delivery bags maintaining an internal temperature of at least 65°C during transit.

3. Delivery Time Estimates & Live Tracking3.0

Average delivery time is 25 to 40 minutes from order placement. During weekend rush hours (17:30 – 20:30) or severe winter snowfall, estimated times may extend to 45–55 minutes. Customers can track live courier progress directly via the mobile app dynamic island interface.

4. Handover Protocol & Contactless Delivery4.0

Customers may select "Contactless Delivery (Leave at Door)" at checkout. In this scenario, the rider will place the sealed bag at the customer's doorstep, ring the bell, and confirm completion with an in-app photo. Risk of loss passes to the customer upon doorstep placement.

FOR THE OPERATING ENTERPRISE ARGAN OIL BY MAIN / Bröderna Mains General Management • Business ID: FI31888081 • Mariehamn, Åland, Finland	 LEGAL & REGULATORY COMPLIANCE UNIT Regulatory Oversight & Audit Desk Formally Reviewed & Adopted for 2026 Production Infrastructure • Date: 16.09.2026
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